



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD  
PERFORMANCE COUNCIL  
Thursday, September 9, 2021  
9:00 A.M.**

Miami Dade College- Hialeah Campus, Room 2303,  
Building 2, 3rd Floor  
1780 West 49th Street  
Hialeah, FL 33012

**AGENDA**

1. Call to Order and Introductions
2. Approval of Performance Council Meeting Minutes
  - A. September 5, 2019
  - B. October 17, 2019
  - C. December 12, 2019
  - D. February 20, 2020
  - E. April 16, 2020
  - F. June 18, 2020
  - G. August 20, 2020
  - H. October 15, 2020
  - I. December 17, 2020
  - J. April 15, 2021
  - K. June 17, 2021
3. Information – Refugee Employment and Training Program Performance Overview
4. Information - Balanced Score Card Report
5. Information – Consumer Report Card Update

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"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



**PERFORMANCE COUNCIL**

**DATE:** September 9, 2021

**AGENDA ITEM NUMBER:** 2K

**AGENDA ITEM SUBJECT:** MEETING MINUTES

**June 17, 2021 at 8:30am**

Doubletree Miami Airport Hotel –  
711 NW 72<sup>nd</sup> Avenue  
Miami, FL 33128

<b>COMMITTEE MEMBERS IN ATTENDANCE</b>	<b>OTHER ATTENDEES</b>
<ol style="list-style-type: none"><li>1. Canales, Dequasia</li><li>2. Chi, Joe</li><li>3. Hill-Riggins, Brenda</li><li>4. Rod, Denis</li></ol>	Farinas, Irene
<b>COMMITTEE MEMBERS NOT IN ATTENDANCE</b>	
<ol style="list-style-type: none"><li>5. Clayton, Lovey</li><li>6. Garza, Maria, Chairwoman</li><li>7. Diggs, Bill</li><li>8. Huston, Albert</li><li>9. Manrique, Carlos</li><li>10. Regueiro, Maria</li></ol>	
<b>SFW STAFF</b>	
Gilbert, David Perrin, Yian	

Agenda items are displayed in the order they were discussed.

**1. Call to Order and Introductions**

SFWIB Adult Programs Manager David Gilbert called the meeting to order at 8:51am and asked all those present introduce themselves in the absence of Chairwoman Maria Garza.

2. **Performance Council Meeting Minutes**
- 2.a **Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019, December 12, 2019, February 20, 2020, April 16, 2020, June 18, 2020, August 20, 2020, October 15, 2020, December 17, 2020, February 2021 and April 15, 2021**

Dr. Rod inquired about the pending minutes. Adult Programs Manager David Gilbert noted the Council is one-member shy of achieving a quorum.

Ms. Canales asked whether if the minutes can be approved by the full board. Mr. Gilbert responded, "No" then further explained. Executive Director Rick Beasley appeared before the Council and provided further details.

Deferred due to lack of quorum

3. **Information- Refugee Employment and Training Program Performance Overview**  
Adult Programs Manager David Gilbert presented the item.

Mr. Chi inquired about the population targeted and Mr. Gilbert responded, migrant workers.

4. **Information– Balanced Scorecard Report**
5. **Information – Wagner Peyser and WIOA Case Closures**  
Mr. Gilbert presented the item.

Mr. Chi requested more details on closed cases and Mr. Gilbert provided further details.

Ms. Canales inquired about follow-ups and Mr. Gilbert provided details.

There being no further discussions to come before the Council, meeting adjourned at 9:06am.



**SFWIB PERFORMANCE COUNCIL**

**DATE:** 9/9/2021

**AGENDA ITEM NUMBER:** 3

**AGENDA ITEM SUBJECT:** REFUGEE EMPLOYMENT AND TRAINING PROGRAM PERFORMANCE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

**STRATEGIC PROJECT:** **Improve Employment Outcomes**

**BACKGROUND:**

The South Florida Workforce Investment Board's contract with the Department of Children and Family Services (DCF) requires 287 monthly placements for an annual goal of 3,444. The Refugee Employment and Training (RET) Program Balanced Scorecard measures the performance of Workforce Development Area (WDA) 23 service providers. The Year-to-Date (YTD) summary for program year 2020-2021 is for October 1, 2020 through June 30, 2021 of the new contract period.

The WDA 23 RET Balanced Scorecard Report shows a total of 2,058 actual Direct Job Placement (DJP), which is 79.67% of the maximum standard.

One of the six RET services providers achieved or exceeded their maximum YTD job placement standard. However, five of the six service providers achieved the minimum YTD standard.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

# CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2020 To 06/30/2021

Employment						
Location	Maximum Standard		Minimum Standard		Actual Placements	Actual Vs. Maximum Goal
	Standard	%	Standard	%		
AMO	504	78.97%	297	134.01%	398	-106
Arbor E&T, LLC	252	96.43%	144	168.75%	243	-9
CANC	243	73.66%	144	124.31%	179	-64
Community Coalition	216	35.65%	126	61.11%	77	-139
Lutheran Services	621	100.00%	360	172.50%	621	0
Youth Co-Op	747	72.29%	432	125.00%	540	-207
<b>Region</b>	<b>2,583</b>	<b>79.67%</b>	<b>1,503</b>	<b>136.93%</b>	<b>2,058</b>	<b>-525</b>

ND = No data

NA = Region performance not applicable for this measure



## **SFWIB PERFORMANCE COUNCIL**

**DATE:** 9/9/2021

**AGENDA ITEM NUMBER:** 4

**AGENDA ITEM SUBJECT:** WORKFORCE SERVICES BALANCED SCORECARD REPORT

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

**STRATEGIC PROJECT:** **Conduct an Analysis of Career Centers**

### **BACKGROUND:**

The Balanced Scorecard Report measures the performance of the Workforce Development Area (WDA) 23 service providers Direct Job Placements (DJP) and the overall total number of placements. The Balanced Scorecard Year-to-Date (YTD) summary for Program Year (PY) 2020-2021 is from July 1, 2020 through June 30, 2021.

The WDA 23 Balanced Scorecard Report shows a total of 2,115 direct job placements with an average wage rate of \$12.39.

The following breakdown highlights the three CareerSource centers achieving most DJP:

1. Homestead center - 492
2. West Dade center - 278
3. Northside center - 272

The following is the breakdown of the CareerSource centers with highest average starting wage rate:

1. Florida Keys centers - \$17.71
2. Northside center - \$13.80
3. Hialeah Downtown center - \$13.45

The attached report displays the aforementioned CareerSource centers performance details for the current program year.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

# CSSF Balanced Scorecard Report

Report Date: 7/1/2020 To 6/30/2021

Location	Total DJP's	Average Wage
Hialeah Downtown Center	264	\$13.45
North Miami Beach Center	167	\$12.63
Northside Center	272	\$13.80
Carol City Center	133	\$11.44
Florida Keys Center	61	\$17.71
Opa Locka Center	60	\$12.30
Homestead Center	492	\$10.14
Little Havana Center	190	\$11.98
Perrine Center	198	\$12.41
West Dade Center	278	\$13.10
<b>Total</b>	<b>2,115</b>	<b>\$12.39</b>

ND = No Data





**SFWIB PERFORMANCE COUNCIL**

**DATE:** 9/9/2021

**AGENDA ITEM NUMBER:** 5

**AGENDA ITEM SUBJECT:** CONSUMER REPORT CARD UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

**STRATEGIC PROJECT:** **Improve Credential Outcomes for Job Seekers**

**BACKGROUND:**

The South Florida Workforce Investment Board (SFWIB) Individual Training Account (ITA) Policy requires the monitoring of the performance of SFWIB approved Training Vendors. Accordingly, staff developed and implemented the Consumer Report Card Tool. The tool is an online report that updates ITA performance on a daily basis. The goal of the tool is to function as an "ITA Consumer Report Card", enabling the consumer (participant) as well as the Career Advisor the ability to check on the success of individual programs and to evaluate the economic benefit per placement by program.

The attached Consumer Report Card table for program year 2020-2021, dated July 1, 2020 through June 30, 2021, indicates that the South Florida Workforce Investment Board generated \$3,731,409.90 of wages into the South Florida regional economy. For every dollar spent on training, SFWIB obtained a return of \$1.59. Eighty-nine percent of training services participants completed classroom training. Of those completing training, 52 percent have obtained employment with an average wage of \$20.73. Eighty percent of the participants were placed in a training-related occupation. The net economic benefit per placement is \$ 26,463.90.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

# Consumer Report Card

07/01/2020 - 06/30/2021

Training Agent	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Benefit		Net Economic Benefit Per Placement	Value Added per Placement
							Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
Apex Training Center - Main Campus	16	11	10	90.91 %	10	100.00 %	\$ 3,207.46	\$ 35,282.08	\$ 3,528.21	\$ 16.23	\$ 33,752.16	\$ 30,223.95	\$ 8.57
Dade Institute of Technology	7	6	3	50.00 %	3	100.00 %	\$ 5,830.09	\$ 34,980.51	\$ 11,660.17	\$ 14.83	\$ 30,853.33	\$ 19,193.16	\$ 1.65
Miami Dade College	1	1	-	0.00 %	-	0.00 %	\$ 2,173.96	\$ 2,173.96	-	-	-	-	-
New Horizons	87	83	49	59.04 %	41	83.67 %	\$ 9,770.11	\$ 810,919.54	\$ 16,549.38	\$ 19.30	\$ 40,150.79	\$ 23,601.41	\$ 1.43
The Academy -- Fort Lauderdale Campus	8	8	6	75.00 %	5	83.33 %	\$ 7,969.22	\$ 63,753.75	\$ 10,625.63	\$ 21.35	\$ 44,397.60	\$ 33,771.98	\$ 3.18
The Academy -- Miami Campus	107	89	46	51.69 %	37	80.43 %	\$ 8,887.43	\$ 790,981.03	\$ 17,195.24	\$ 21.64	\$ 45,015.72	\$ 27,820.48	\$ 1.62
The CDL Schools LLC - Miami Campus	9	5	3	60.00 %	3	100.00 %	\$ 1,993.04	\$ 9,965.22	\$ 3,321.74	\$ 14.50	\$ 30,160.00	\$ 26,838.26	\$ 8.08
The Code Academy - Miami Campus	15	12	4	33.33 %	4	100.00 %	\$ 8,285.72	\$ 99,428.66	\$ 24,857.17	\$ 23.50	\$ 48,869.60	\$ 24,012.43	\$ 0.97
Wyncode Academy - Miami	55	55	20	36.36 %	11	55.00 %	\$ 10,000.00	\$ 550,000.00	\$ 27,500.00	\$ 25.43	\$ 52,893.36	\$ 25,393.36	\$ 0.92
	<b>305</b>	<b>270</b>	<b>141</b>	<b>52.22 %</b>	<b>114</b>	<b>80.85 %</b>	<b>\$ 8,692.58</b>	<b>\$ 2,346,995.49</b>	<b>\$ 16,645.36</b>	<b>\$ 20.73</b>	<b>\$ 43,109.25</b>	<b>\$ 26,463.90</b>	<b>\$ 1.59</b>